



Vocational Rehabilitation: Va Needs to Emphasize Serving Veterans with Serious Employment Handicaps: Hrd-92-133

By -

BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 22 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. Pursuant to a congressional request, GAO provided information on the Department of Veterans Affairs (VA) vocational rehabilitation program, focusing on VA ability to provide required and special services. GAO found that: (1) VA field offices failed to make additional personal contacts with seriously disabled veterans, as VA procedures require; (2) seriously disabled veterans receive the same mailed outreach information package as all disabled veterans; (3) physicians believe that rehabilitation programs benefit seriously disabled veterans and are a successful complement to overall rehabilitation; (4) reasons for the lack of personal contact include long waiting periods, the perception that the VA program is for training rather than placement, the use of other state services, increased demands by program participants, and unwillingness to prioritize based on veterans disability ratings; (5) seriously handicapped veterans appointments are handled on a first-come, first-serve basis, and many veterans fail to receive required priority initial counseling and evaluation appointments; (6) VA field offices believe priority scheduling should not be based on higher disability ratings; (7) VA measures productivity by the number of cases employees process, regardless of employment handicap;...

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